



Born 'n raised in Collingwood, Trish has been one of the front-line faces at Huronia Alarm & Fire Security Inc. (she's also one of the voices behind many Customer calls we receive each week). Trish came to HAFS 17 years ago when she was looking for a career change. Her first assignment? To attend an Employee Appreciation Day ... two weeks before she actually started in her new Customer Service role. *"I said to Rob, but I'm not technically an employee yet. He said, 'You will be and that's good enough for me'. I thought 'I'm going to like working here'!"* Trish credits the staff, the teams and the friendships and camaraderie that is ever present as the main reason she's remained with the company for so long. *"I've taken a new position just recently as the Billing Clerk. I'm excited to start working with the team in Accounting and still be able to help out my colleagues at the Collingwood office during my transition. I'm also thrilled that I will still be able to be Customer facing ... just in a different capacity."*

~Trish Fleming, Sr. Customer Service Specialist, and our **newest** Billing Clerk!

HURONIA CIVIC HOLIDAY HOURS OF OPERATION

Please take note that Huronia will be CLOSED on Monday, August 7th. **We will re-open on Tuesday, August 8th.** Our [24/7 ULC listed monitoring station](#) WILL remain open without interruption in monitoring service. 24/7 emergency support is also available if required.

LOW PANEL BATTERY: WHY SCHEDULE A SERVICE CALL VS COMING IN TO PICK UP AND INSTALL A NEW BATTERY YOURSELF? WE LIKE TO CALL IT A HEALTH CHECK FOR YOUR SECURITY SYSTEM.

When the 'trouble' light on your security keypad panel comes on, it may mean that you are experiencing a low panel battery. These batteries (that look like little vehicle batteries!) must be replaced every 4-5 years, depending on how many power outages there are and for how long the power outage lasted.

Because of the sound reliability of the security systems that we install, it's rare for us to make any service calls in the first five years after installation; replacing the battery is the perfect time for our Service Technician to perform a health check for your security system.

When we perform a security system health check, we test a cross-section of security system features. We tighten terminals, check voltages, check the environmental alarms (including low temperature and water level alerts), examine life safety alarms including smoke and CO (to ensure they're functioning properly and haven't expired), and check door contacts and motion sensors too. It's a quick but thorough service call. It's one that ensures that when you need your security system the most, it works. This also ensures that the battery that OUR service technician installed will be warrantied.

Some Customers ask if they can come in to pick up and install their own battery. There are risks associated with this do-it-yourself approach, mainly that you will be voiding the battery's warranty because it wasn't installed by our trained Service Technician. There is room for error when installing the battery, and if we are not the ones performing the installation, we cannot verify that there was a defect with the battery and not an error with the installation that ultimately caused the battery not to perform correctly.

Questions? [Please get in touch with our Security Customer Service team.](#)

“MIDLAND’S NEW SURVEILLANCE PROGRAM AIMS TO CUT DOWN ON CRIME”

Further to our update from our May newsletter about our work with the Town of Midland to install five security cameras in strategic locations throughout the downtown for the new Security Camera Registration and Mapping program, we are pleased to share this update from CTV News Barrie about the program. [Click to watch the CTV News Update.](#)



NOTICE TO OUR CUSTOMERS IN THE HUNTSVILLE/LAKE OF BAYS AREA. SCAM ALERT: PHONE SCAM IMPERSONATING HUNTSVILLE/LAKE OF BAYS FIRE DEPARTMENT



From The Huntsville/Lake of Bays Fire Department: *[we are] issuing a warning to residents regarding a recent phone scam targeting our community. Scammers have been posing as representatives of the Huntsville/Lake of Bays Fire Department, attempting to deceive residents into making donations for wildfire efforts.*

Residents are reminded that the Huntsville/Lake of Bays Fire Department or any Township service will NEVER solicit donations via phone calls. Residents should remain vigilant and

refrain from providing any personal or financial information to unknown callers. If you receive a call from someone claiming to be from the Huntsville/Lake of Bays Fire Department requesting donations, it is crucial to hang up immediately. Please report the incident to the Ontario Provincial Police (OPP) at their non-emergency line - 1-888-310-1122.

RESULTS FROM THE GEORGIAN TRIANGLE HUMANE SOCIETY WALK-FOR-PETS EVENT!

The sun shone brightly as 167 walkers took to the streets for the GTHS Walk for Pets fundraising event, their largest signature event of the year. Huronia was proud to be the presenting sponsor for this event once again. Special thanks to our Human Resources Manager Tracy who spoke at the event and to her son Travis and dog Lulu who led the walkers along the walkathon route. We are thrilled to announce that this year's fundraising event exceeded their fundraising goal of \$120,000!!! [Click here to read the GTHS press release.](#)

Audio Video



EMPOWER SIMCOE 27th ANNUAL GOLF TOURNAMENT WAS AN 'A GAME'!

Congratulations to our friends at [Empower Simcoe](#) for hosting their 27th Annual Golf Tournament on June 22nd.

Huronion Alarm & Fire Security Inc. was proud to support this event and we're thrilled to help spread the good news that the event raised over **\$55,000** for Empower Simcoe Programs and Services.

"Let's continue to empower and inspire individuals with diverse abilities to achieve their full potential."

[Click here to read the press release.](#)



WE ARE HIRING! SECURITY ALARM TECHNICIANS FOR COLLINGWOOD, MIDLAND AND MUSKOKA! HELP US FIND THE NEXT GREAT ADDITION TO OUR TEAM!

We are recruiting Security Alarm Technicians with over five years of related work experience to join our team. Are you looking for a new opportunity? Or perhaps you know a Security Alarm Technician looking for a location change ... who WOULDN'T want to live in beautiful South Georgian Bay or Muskoka?

Our **Security Alarm Technicians** are responsible for installing, repairing, servicing, and inspecting security alarm systems, card access, fire alarm devices, CCTV systems, and other low-voltage systems. They are also responsible for assisting in the instructions of subscribers in operational procedures and care of equipment and are expected to be informed and stay up to date on all current codes and regulations concerning security and low-voltage equipment.

We offer a competitive hourly rate (based on related work experience), extended health and dental benefits, RRSP contribution, company vehicle, continuous training and development, uniforms, safety equipment/tools, on-call/overtime pay and the opportunity to work with a great group of people!

Sound like you or someone you know? Send an email to hr@huroniaalarms.com or contact Human Resources at 705-445-4444 ext. 1113.

We offer an incentive for leads that create viable employment opportunities for our company: three months of free monitoring for the lead; 12 months of free monitoring if we employ the lead through their probationary period; an additional 24 months of free monitoring should the lead remain employed after one year of continuous service.



Huronia

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